



ISLE OF WIGHT ZOO

HOME OF THE WILDHEART TRUST

BOOKING INFORMATION

This experience is for people who are 8 years old or over, though if any participant is not yet aged 18 their parent or guardian must be present as part of the paying pair or group.

It is not suitable for pregnant women or nursing mothers.

If you have a mobility issue or specific social or learning need please discuss this at the time of booking and we will happily do our best to accommodate you.

Pre-booking is essential. This experience is available throughout the year, subject to availability of our highly skilled staff, so if you have a specific date in mind, early booking is advisable to avoid disappointment. Please contact us on retail@isleofwightzoo.com or call on 01983 403883 to make your reservation if you have a set date in mind.

Bookings may be weather dependent at any time of year, especially during the winter months, so thank you for understanding that in the event of adverse weather warnings, it may be necessary to reschedule your booking.

After booking, you will be sent a confirmation email including further information about your day including indemnity form, items to bring, suitable clothing and so on.

If buying as a gift, vouchers are valid for one year from the date of purchase. We are sorry but no extensions beyond the expiry date are permitted and no refunds or alternatives will be given.

The experience costs £50 per person* with a maximum of three people per reservation. To secure an exclusive tour a party of three people is required. The price per person reduces if booking for more than one.

*Please be aware that if purchasing a single ticket participant will be joined by one or two more people depending on the reservations made on that day.